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Warranty Statement for Air Distribution Products

Greenheck product warranty on Air Distribution Products covers a period of 90 days from the date of shipment and only to the extent that we will furnish a new product to replace that which is proven to be defective by manufacture. Replacement will be made only after an authorized representative of Greenheck has verified the defect. This warranty does not in any way include the cost to remove the product from its final mounting place, nor does it include reinstallation costs of any replacement product.

Thermal Diffuser Products

Greenheck product warranty on Thermal Diffuser Products covers a period of 10 years from the date of shipment and only to the extent that Greenheck agrees to repair or replace at its option any parts that are proved to be defective by manufacture, provided reasonable care has been taken during installation and all parts remain unaltered. This warranty does not in any way include the cost to remove the product from its final mounting place, nor does it include reinstallation costs of any replacement product.

Air Terminal Units

Greenheck product warranty on Air Terminal Units covers a period of 180 days from the date of startup, not to exceed 360 days from the date of shipment, for those components manufactured by Greenheck and only to the extent that we will furnish a new product to replace that which is proven to be defective by manufacture.

With respect to components not manufactured by Greenheck but installed by it on its' products, those components shall carry the original manufacturer's warranty <u>only</u>. Credit for these components will be issued contingent upon the confirmation from the original equipment manufacturer of warranty eligibility.

This warranty does not in any way include the cost to obtain access to the product or to remove it from its final mounting place, nor does it include reinstallation costs of any replacement product.

No warranty is included against property damage, personal or physical injury to any person or persons resulting from handling the product or as a result of improper installation.

Any component which proves defective during the warranty period will be repaired or replaced, at Greenheck's sole option when returned to our factory, transportation prepaid. All warranties do not include labor costs associated with troubleshooting, removal, or installation. Greenheck will not be liable for any consequential, punitive, or incidental damages resulting from use, repair, or operation of any Greenheck product. These warranties are exclusive and are in lieu of all other warranties, whether written, oral, or implied, including the warranty of merchantability and the warranty of fitness for a particular purpose. No person (including any agent or salesperson) has authority to expand Seller's obligation beyond the terms of this warranty, or to state that the performance of the product is other than that published.