



Vektor System Control Guided Troubleshooting

A web service that provides **immediate, self-guided** help in troubleshooting the Vektor System Control, standalone or with a BMS. This guide is designed to help resolve the most common issues when installing or updating operating parameters.

FREQUENT ISSUES INCLUDE:

- Faults on Alarms – CAREL® PLC
- Start-up Settings – Entry
- Adjusting parameters for installed system performance
- Tuning per Test and Balance results
- Faults on Alarms – VFDs
- BMS Communication



TROUBLESHOOTING GUIDE

Scan QR code or click the link for the VSC troubleshooting guide.

If the issue is more complex, then contact information, fan and system details, issue description and steps already taken can quickly and easily be sent to Greenheck Support. These time-saving details help in resolving the problem.

EASY-TO-USE VISUAL NAVIGATION:

- Prompts for the issue
- Examples of error messages
- Step-by-step instructions

